

Agreement

Agreement to Receive Text Messages

By providing your mobile number, you agree that the **City of Jeannette** may send you periodic SMS or MMS messages containing but not limited to important information, City Hall Updates and Garbage Delays.

- You could receive up to 3 (or more) texts a month. In most circumstances, text notifications will be sent only when garbage/recycling services are delayed or there are other major updates from the City of Jeannette.
- You may unsubscribe at any time by texting the word STOP to the **(724) 407-1558**. You may receive a subsequent message confirming your opt-out request.
- Message and data rates may apply. Please refer to your own carrier to determine any such charges.
- United States Participating Carriers Include AT&T, T-Mobile®, Verizon Wireless, Sprint, Boost, U.S. Cellular®, MetroPCS®, InterOp, Cellcom, C Spire Wireless, Cricket, Virgin Mobile and others.
- The City of Jeannette and its carrier are not liable for delayed or undelivered messages.
- You agree to notify the City of Jeannette if you change your mobile number and to update your information with the City of Jeannette to reflect this change.
- Data obtained from you in connection with this SMS service may include your cell phone number, your carrier's name, and the date, time and content of messages sent to the City of Jeannette or this service, as well as other information that you may provide. The City of Jeannette may use this information to contact you and to provide the services you request from the City of Jeannette.
- By subscribing or otherwise using the service, you acknowledge and agree that the City of Jeannette will have the right to change and/or terminate the service at any time, with or without cause and/or advance notice.

If you have any questions, please contact Andrea M. Beneke, Administrative Assistant, at the **City of Jeannette**, Pennsylvania, at **724-527-4000 Ext: 12**

Will I be charged for the text messages I receive?

Though the **City of Jeannette** will never charge you for the text or SMS messages you receive, depending on your carrier and phone plan, you may see some charges from your carrier or other mobile provider. Please reach out to your carrier or other mobile provider if you have questions about your text, SMS, or data plan.

Privacy Policy

As a governmental agency, we are governed by public records laws of the Commonwealth of Pennsylvania.

Any information that we receive through use of the City's website or services are subject to the same provisions as information provided on paper. Otherwise, the City does not share personal identifying information with any third party except as provided in this policy without your permission.

Data

We may collect personal and activity data, which may be linked.

The City may use technologies like cookies (small files stored on your browser), web beacons, or unique device identifiers to identify your computer or device so the City can deliver a better experience. The City's systems also log information like your browser, operating system and IP address.

The City also may collect personally identifiable information that you provide to us, such as your name, address, phone number, or email address. With your permission, the City may also access other personal information on your device, such as your phone book, calendar or messages, in order to provide services to you. If authorized by you, the City may also access profile and other information from services like Facebook.

The City's systems may associate this personal information with your activities in the course of providing service to you (such as pages you view or things you click on or search for).

The City do not knowingly contact or collect personal information from children under 13. If you believe the City has inadvertently collected such information, please contact us so the City can promptly obtain parental consent or remove the information.

Location

The City may collect and share anonymous location data. To customize the City's service for you, the City and its partners may collect, use, and share precise location data, including the real-time geographic location of your computer or device. This location data is collected anonymously in a form that does not personally identify you and is used only to provide and improve the City's service. The City may obtain your consent on your first use of the service.

Deletion

Although the City has the right to delete data obtained by the City, the City may keep data indefinitely.

Sharing

The City may share personal data with companies and organizations with which the City has a relationship, subject to applicable law.

No mobile information will be shared with third parties/affiliates for marketing and/or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Contact

You can ask privacy questions.

If you have any questions or concerns about the City's privacy policies, please contact us: **abeneke@cityofjnt.com**

Vendors

Service providers' access to data on the City's behalf.

In order to serve you, the City may share your personal and anonymous information with other companies, including vendors and contractors. Their use of information is limited to these purposes, and subject to agreements that require them to keep the information confidential. The City's vendors provide assurance that they take reasonable steps to safeguard the data they hold on the City's behalf, although data security cannot be guaranteed.

Analytics companies may access anonymous data (such as your IP address or device ID) to help us understand how the City's services are used. They use this data solely on the City's behalf. They do not share it except in aggregate form; no data is shared as to any individual user. Click to see company privacy policies that govern their use of data.

Vendors' access to data on the City's behalf.

In order to serve you, the City may share your personal and anonymous information with other companies, including vendors and contractors. Their use of information is limited to these purposes, and subject to agreements that require them to keep the information confidential. The City's vendors provide assurance that they take reasonable steps to safeguard the data they hold on the City's behalf, although data security cannot be guaranteed.

Analytics providers' access to data on the City's behalf.

Analytics companies may access anonymous data (such as your IP address or device ID) to help us understand how the City's services are used. They use this data solely on the City's behalf. They do not share it except in aggregate form; no data is shared as to any individual user. Please check directly with any such vendors regarding their respective privacy policies.

Special

Special situations may require disclosure of your data.

To operate the service, the City also may make identifiable and anonymous information available to third parties in these limited circumstances: (1) with your express consent, (2) when the City has a good faith belief it is required by law, (3) when the City has a good faith belief it is necessary to protect the City's rights or property, or (4) to any successor. Your consent will not be required for disclosure in that case, but the City will attempt to notify you to the extent required by law.

Amendment

The City's privacy policy may change from time to time.